

Booking Conditions

The Property known as Hemera Holiday Home villa on Santorini, located in Eparchiaki Odos Akrotiriou, is a newly-built and self-catering villa of living space of 111 sq.m (just under 1,200 sq.ft.). It is built over two levels, in full accordance with modern Cycladic architecture, and can accommodate up to 6 guests. It features a private pool with a Jacuzzi, an outdoor shower by the pool, an outdoor WC, a spacious terrace furnished with top quality sun-loungers, sheltered pergolas with outdoor furniture, private parking, and a private garden ,total size of approximately 680sq.m. (just over 7,300 sq.ft.)

The ground floor features 3 bedrooms, a writing-desk, air-conditioning (heat, cool, dry), flat screen TVs, a big bathroom, and verandas with a breath-taking, panoramic view of the Caldera.

A wooden stair leads to the upper floor which features a living room with fireplace, a fully equipped kitchen, a dining room, flat screen TV, air-conditioning (heat, cool, dry), WC, and a balcony with a sheltered pergola and an outside dining area overlooking the Caldera, the Volcano and the swimming pool. There is another, small balcony on the villa's facade with a view of Santorini's vineyards.

1. Check-in / Check-out

- The rental period shall commence between 15:00 pm and 23:30 pm on the first day and finish at 11:00 am on the last day. Mrs Vaila shall not be obliged to offer the accommodation before the time stated and the Guest shall not be entitled to remain in occupation after the time stated. At the end of the rental period, the Guest must return the "Property" in the condition it was found. Any chargeable expenses arising during the rental period should be settled locally with Mrs Vaila before departure.
- Early check-in: After advising Mrs Vaila and contingent upon availability. Extra charges may apply.
- Late check-out: After advising Mrs Vaila and contingent upon availability. Extra charges may apply.
- To better assist you, if you are to arrive too early or late, we advise the Guest to let us know.

2. The "Property" shall be used by the Guest and their party with care and all terms of use are too be respected as their residence and all its terms of use should be followed.

- The maximum capacity is 6 people. An extra charge applies for more than 2 people.
- Visitors of the renters may visit the villa only upon request. All of the villa's outdoor areas are free for the guests' use. "Quiet hours," however, which enjoy legal status in Greece, are to be strictly observed from 15:00 pm to 17:30 pm and from 23:00 pm to 7:00 am

- The Guest agrees not to act in any way that could be cause for disturbance to residents in neighboring properties.
- Events are permitted only if approved in advance by Mrs Vaila (venue fees may apply). Entertainment parties and functions involving a large amount of invitees are strictly prohibited. Should you make unauthorized use of the property in such a way, Mrs Vaila has the right to ask all guests to vacate the property immediately and a damage deposit will be asked to be paid, until all applicable claims are fully assessed by her.
- The use of all communal spaces must comply with safety rules. In the event of a guest's own fault, he/she is wholly responsible. The property is not responsible or liable for damages and accidents caused by guests' fault.
- Supporting personnel (maids, gardeners, pool/Jacuzzi maintenance staff) can enter the property at certain times (please discuss any special requirements with Mrs Vaila upon checking-in).

3. Children

- All children are welcome
- One free baby-cot is available for children up to 2 years old
- The minimum age of children without supervision is 18 years old
- Please never leave underage kids unattended. Children must be supervised at all times as the villa is located by the Caldera's rim. Parents and supervisors must comply with our policies and exhibit appropriate behavior.

4. Pets, Smoking, Parking, Wi-Fi

- Free Wi-Fi access is available throughout the property
- Free private parking
- Pets, unfortunately, are Not permitted on the premises
- Smoking is Only allowed in the property's outdoor areas. Guests, for example, can smoke on the balconies or the verandas, making use of the ashtrays in place.

5. Cleanliness

The Guest agrees to be a considerate tenant and take good care of the Property, and leave it in a clean and tidy condition at the end of the rental period.

- A free cleaning service and change of bed-linen/bath towels is offered every third day, upon request.
- As a reminder, please do Not drink water from the taps. It is only appropriate for cleaning, bathing, or brushing your teeth.
- A laundry service is available, with extra cost and upon request.

- For extra bath amenities/pillows/blankets during your stay, the Guest should contact Mrs Vaila.

6. Swimming Pool

- The pool is open from 8:00 am to 20:00 pm (1st June – 15th September) and from 9:00 am to 17:30 pm (April – 31st May + 16th September – November). Pool towels are provided.
- Running around the pool and diving are Not permitted. Guests should be very careful in this area to avoid possible injury, and always observe the safety rules.
- Swimming pool use is strictly forbidden to those not familiar with swimming.
- Drinking spirits while making use of the swimming pool is also strictly forbidden. If used under such circumstances, the Guest bears full responsibility for their actions.
- Children must be accompanied by parents/guardians, under their constant supervision, assuming their full responsibility.

7. Air Conditioning / Heating / Hot Water

- The entire property is air-conditioned (heat/cold/dry).
- Each bedroom, the living room and the kitchen, has independent temperature controls. Please exhibit environmental responsibility, always remembering to turn the air-conditioning off when the windows are open, and when leaving the premises.
- Solar power and electricity provide the property with hot water.
- The property's voltage is 220V.

8. Security / Keys / Safety

The Property and Mrs Vaila do not bear any liability in case of loss of valuables.

- There are 2 keys, that lock and unlock the front door and the safe box, respectively. It is the Guest's sole responsibility to properly secure their valuables and in the event of theft, the Guest bears full responsibility.
- Always ensure all windows are properly shut before leaving the property, to avoid damage in the event of sudden winds.

9. Emergencies

Should medical attention be necessary, please contact Mrs Vaila at once. The local emergency numbers are:

- Police: +302286022649
- Hospital: +302286036111

- Fire brigade: +302286033199
- Airport & Port: +302286027431 & +302286022239
- European Emergency Number: 112

10. Activities / Suggestions

- Information regarding activities/arrangements on the island of Santorini (car hire, sailing/wine/horse riding/bike/island tours, cooking lessons, pottery, restaurants) is offered. However, it is at the discretion of the guest which service provider they choose. Any claim that may arise, solely concerns the service provider they have contracted with.

11. Mrs Vila and the Property shall not be liable to the Guest:

- For temporary defect or stoppage in the supply of public utilities to the Property, or with respect to defects in any equipment, machinery or appliance inside the Property or in the garden.
- For any loss, damage or injury, suffered as a result of adverse weather conditions, riot, war, strikes or other matters beyond the proprietor's control.
- The Guest and their parties acknowledge that use of amenities such as Jacuzzi, pool, fireplace, BBQ, decks, and the like may be potentially dangerous and involve risk if improperly used, particularly with respect to children. As such, their use is at the Guest's own risk.
- For any loss, damage or inconvenience caused to or suffered by the Guest.

12. Both parties of this agreement agree that in case of a dispute, they will attempt to settle in good faith, out of court; otherwise, Greek Courts have the jurisdiction to provide a dispute resolution, according to existing Greek legislation, even if the Guest does not have temporary or permanent residence in Greece. It is the Guest's obligation to carefully read the Property's booking conditions, cancellation policies, and terms of use, accessible on the web.

Hemera Holiday Home villa on Santorini is a place made with respect to local tradition and special care for your well being on the island!

Your signature on the booking form will be taken as your and your party's acceptance of all aforementioned terms and conditions