

Booking Conditions

Hemera Holiday Home villa in Santorini of total living area 111 sq.m., a newly-built and selfcatering villa with modern Cycladic architecture, which flows onto two levels, is located in Akrotiri, Santorini and can accommodate 6 people accordingly. It includes a private pool with jacuzzi, along with outdoor pool shower and outdoor guest toilet,, sheltered pergolas with outdoor furniture, private parking space, private garden and a large furnished with top designed sun lounges sun terrace, total size of about 680sq.m. with a view of the whole Caldera and the Volcano, too. The ground floor features 3 bedrooms, writing-desk, air-conditioning (heat, cool, dry), flat screen TVs and a big bathroom. The first floor features a living room with fireplace, a fully equipped kitchen, a dining room, flat screen TV, air-conditioning (heat, cool, dry), WC and a balcony with a sheltered pergola and an outside dining area with a view of the Caldera, the Volcano and the swimming pool. There is one smaller balcony in the front of the building with Santorinian vineyards view as well.

1. Check-in / Check-out

- The rental period shall commence from 15:00-23:30 on the first day and finish at 11:00 am on the last day. Mrs Vaila shall not be obliged to offer the accommodation before the time stated and the Guest shall not be entitled to remain in occupation after the time stated. At the end of the rental period the Guest must return the “Property” in the condition it was found. Any chargeable expenses arising during the rental period should be settled locally with Mrs Vaila before departure.
- Early check in: After consultation with Mrs Vaila for availability. Charges may vary.
- Late check out: After consultation with Mrs Vaila for availability. Charges may vary.
- For your better service, if you are going to arrive too early or late, we advise the Guest to let us know.

2. The “Property” shall be used by the Guest and their party, as their residence and all its terms of use should be followed.

- The maximum capacity is 6 people. There is extra charge for over 2 people.
- Any visitors of the renters should visit the villa only upon request.
- The public areas of the villa are free to use for all the guests who stay in. However, hours of total peace are to be strictly observed, ie: from 15:00 to 17:30 and from 23:00 to 7:00.
- The Guest also agrees not to act in any way, which would cause disturbance to those residents in neighboring properties.
- Events are allowed only if they are fully approved by Mrs Vaila in advance (venue fees may apply). Entertainment parties and functions involving a large amount of invitees are strictly prohibited. Should you make an unauthorized use of the property in such a way,

Mrs Vaila has the right to ask all guests to vacate the property immediately and damage deposit will be asked to be paid until all applicable claims are fully assessed by her.

- The use of all communal spaces must comply with the security rules. In the event of a guest's own fault, he/she becomes fully responsible. Although the Property is fully insured, it doesn't cover accidents due to the fault of its guests.
- Supporting personnel (maid, gardener, pool/jacuzzi maintenance people) can enter the property at certain times (please discuss with Mrs.Vaila on your check in)

3. Children

- All children are welcome
- One free baby-cot is available for children up to 2 years' old
- The minimum age of children without supervision is 18 years' old
- Please never leave underage kids unattended. Children must be supervised at all times as the villa is nestled on the cliffside. Parents and supervisors must comply with our policies and appropriate behaviour.

4. Pets, Smoking, Parking, Wi-Fi

- Free Wi-Fi access is available throughout the Property
- Free private parking
- No furry friends(pets) are acceptable
- No smoking inside the Property. The Guests can use the balcony or the verandas to smoke using the ashtrays.

5. Cleanliness

The Guest agrees to be a considerate tenant and to take good care of the Property and to leave it in a clean and tidy condition at the end of the rental period.

- A free cleaning service and change of bed-linen/bath towels is offered every third day upon request.
- It's not allowed to drink water from the taps. This is only for cleaning, bathing or teeth brushing.
- A laundry service is available with extra cost upon request.
- For extra bath amenities/pillows/blankets during your stay, the Guest should contact with Mrs Vaila.

6. Swimming Pool

- The pool is open from 8:00 to 20:00 (1st June- 15th September) and from 9:00 to 17:30 (April- 31st May + 16th September-November). ☒ Pool towels are provided.

- Running around the pool and diving are not allowed. The guests should be very careful in this area to avoid any possible injury, respecting the security rules.
- It's strictly forbidden to enter the pool for those who are not familiar with swimming.
- It's also strictly forbidden to drink spirits alongside the use of the pool. If it is used under these circumstances, the individual Guest has the full responsibility for his/her actions.
- Children should be accompanied by parents/guardians, who will have the constant supervision of their children and full responsibility for what is happening.

7. Air Conditioning /Heating /Hot Water

- The whole property is air-conditioned(heat/cold/dry).
- Each bedroom, the living room and the kitchen has an individual temperature control service. The Guest should switch them off when leaving the premises for both the environment and the energy or while the windows are open.
- Solar power and electricity provide the property with hot water.
- The electricity supply voltage in the property is 220V.

8. Security / Keys / Safety

The Property does not bear any liability in case of loss of valuables.

- There are 2 keys that lock and unlock the front door and the safe box which is in a closet and every Guest is welcome to use. In case of theft of personal items of the individual Guest, he/she bears full responsibility of this since it was not stored correctly.
- When leaving the Property, the Guest should keep all the windows closed just in case of sudden winds.

9. Emergencies

Should medical attention is necessary, the Guest must contact with Mrs Vaila. The Greek emergency numbers are:

- Police: +302286022649
- Hospital: +302286036111
- Fire brigade: +302286033199
- Airport & Port: +302286027431 & +302286022239

10. Activities/Suggestions

- Information regarding activities/arrangements on the island of Santorini (rent a car, sailing/wine/horseriding/bike/island tours, cooking lessons, pottery, restaurants) is offered. However the choice is up to the Guest, who and only he/she is contracted with the company. Any claim that may arise is addressed to the contractor.

11. Mrs Vaila and the Property shall not be liable to the Guest:

- For temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment, plant, machinery or appliance in the Property, or the garden.
- For any loss, damage or injury, which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of her.
- The Guest acknowledges that use of amenities such as hot tubs, pools, spas, fireplaces, BBQ, decks and the like may be potentially dangerous and involve potential risks if improperly used, particularly with regard to children and such use is at the Guest's own risk.
- For any loss, damage or inconvenience caused to or suffered by the Guest.

12. Both parties of this agreement agree that in case of a dispute, they will try to settle their dispute out of court, according to good faith, otherwise the Athens's Courts have the jurisdiction to provide a dispute resolution, according to the existing Greek legislation, even if the guests does not have temporary or permanent residence in Greece. Every Guest has to read carefully the booking conditions and cancellation policies, accessible on the web, in order to be informed about the operating conditions of the Property.

Hemera Holiday Home villa in Santorini is a place made with respect and a special care for its Guests' well-being on the island!

Your signature on the booking form will be taken as your and your party's acceptance of the above conditions